



## DID PILING PTY LTD

### QUALITY POLICY

Meeting the quality needs and expectations of our clients is a primary obligation in all our work. DID PILING PTY LTD's commitment to and capability in quality management is achieved by:

- Complying with statutory obligations, standards and codes of practice relevant to quality management.
- Establishing, monitoring and auditing quality management systems and plans that are consistent with the certification requirements of AS/NZS ISO 9001.2000.
- Providing sufficient and suitable resources to implement and maintain the quality system.
- Educating and training in order to improve employee skills, awareness and knowledge of quality issues and procedures.
- Identifying, investigating and satisfactorily resolving all non-conformances.
- Establishing and reviewing performance measures and taking action to improve performance.
- Monitoring and evaluating the quality performance of consultants, subcontractors and suppliers and implementing effective communication with them on quality and non-conformance issues.

This policy will be communicated throughout the organization and management will ensure it is understood. Implementation and maintenance will be actively promoted by management and staff and the policy will be reviewed annually.

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Derek Fabel  
General Manager